



GETTING STARTED

Visit Mon General Registration



**Fill-out your
MyMonGen
Registration card
and present it to the
registration staff at
Mon General**



Name _____

Date of Birth _____

Last 4 Digits of Social Security # _____

Email Address _____

Phone # () _____

*** Please Note:
You must have a valid
photo ID to sign up.**

Or Visit: MonGeneral.Com/MMG

***Please Note:**
By filling this form out,
it does not give you
access to the site. The
hospital must approve
that you have a photo
ID on file before signing
you up.

***Please Note:**
This service cannot be
utilized for proxies.

MyMonGen » Getting Started » MyMonGen Member Signup

MyMonGen Member Signup

E-mail Print

Before you begin, note that each member of *MyMonGen* should have a unique email address. If you share an email address in your family, then your accounts will be combined into one MyMonGen account. You will be able to toggle between each of your accounts inside MyMonGen. It's important to note that each user under the same (email) account will have access to the records of the other members in the account. If you do not wish to share your medical record and personal health record with family members, you will need your own email address. If you have questions about this, please call our Patient Registration Department (304-598-1448) before you continue with this registration.

The privacy of your information is very important to us. To sign up for *MyMonGen* online, we must have a current copy of your Driver's License or other state-issued photo ID on file with our Patient Registration Department. If you have been a patient at the hospital at any time since January 2012, it is likely that we do. To help identify yourself in this registration process, we ask for that identifying information, below. We will verify the information you supply below against our records and call you within a few days to verify your request and explain the next steps. If there are differences between the submitted information and your records, or if we do not have a copy of a valid state-issued photo ID for you, you will need to sign up for *MyMonGen* in person at Mon General Hospital. You can do that at any time in our Patient Registration Department in the hospital's main lobby.

Patient Information

* First Name: * Last Name: * Email Address: * Confirm Email Address: * Daytime Phone:

* Address: * City: * State: * Zip:

* Date of Birth (MM/DD/YYYY): * Gender: Male Female

Please enter the last four digits of your Social Security Number
* Social Security Number: XXX-XX-

* Driver's License or other state-issued Photo ID Number: * Confirm Driver's License or other state-issued Photo ID Number: * Photo ID State:

Please read the [Terms of Use](#) & [Notice of Privacy](#) statements and select the signature authorization, below, if you agree. This section must be marked as signed in order to continue.

Authorization Signature:

By selecting this "Authorization Signature" box and typing your full name below, you state that you are the person indicated as the Patient and that this is equivalent to your legal signature. Further, you understand that you may be subject to penalties under the law for submitting false information.

Please sign (type) your full name:

Patient Portal Proxy

- **If you are signing up to manage someone's health information, a proxy form must be signed by the patient at the Registration Department.**
- **A patient can have an unlimited amount of proxies.**
- **If a patient is under the age of 18, when they turn 18, proxies will automatically lose access.**

Once the invitation email is received, activate your new Patient Portal account.

MyMonGen

Dec 24, 2013 ★

To Me

Hello,
Recently, you should have received an invitation for *MyMonGen*. We noticed that you have not yet accepted this invitation. It's not too late. You still have 84 days to complete this process.

To join *MyMonGen*, follow these easy steps:

<Click Here>

1. Open this link: [Get Started with MyMonGen](#)

2. Follow the steps outlined there to register your user name and password. If you have any problems, call Cerner Support at (877) 621-8014.

Once you're signed up, you can easily access *MyMonGen* from our public website: www.MonGeneral.com. Click on the *MyMonGen* logo in the top right corner of our website to login.

**MyMonGen* is a free service for the patients of Mon General Hospital, in partnership with Cerner Health.

Protecting the privacy of your health information is important to us, so we have made this process very secure. You must do your part to protect your information, too. Do not share your signon information with others; it's just for you. If you want a trusted family member or caregiver to have access to your information, you can request that once you're logged in. That person will receive an individual invitation & signon to *MyMonGen*

This email is provided to you by *MyMonGen* and Mon General Hospital and should be kept confidential

Please do not reply to this message, as it was sent from an unmonitored email account. If you have questions or problems registering or using the site, contact **Cerner Support at (877) 621-8014**.

Reply, Reply All or Forward | More

Choose whether you are signing up for yourself or a family member



Welcome to MyMonGen

MyMonGen is your online connection to Mon General Hospital. Here you can view health and visit information kept in our electronic health record and access an expanding number of online services designed to help you manage your health.

This invitation is for mymongen

If you aren't mymongen but have legal authority to manage mymongen's health, you'll create an account for yourself first so that you can access his health information. If you don't manage mymongen's health, please contact us immediately.

Are you mymongen?

[Continue](#) [Cancel](#)

You have two choices:

- 1. I'm "MyMonGen"**
- 2. I manage "MyMonGen's" Health**

Next, validate your information and check the box that you have accepted the Mon General Hospital Terms of Use and Privacy Policy.



Verify Winter's Identity With Us

Verifying Winter's identity with us is an important step in keeping the information in his medical record secure.

Complete Winter's Information

Date of birth

 / /

Date of birth must be entered as mm/dd/yyyy.

Last four of SSN

The answer to this security verification question may have been provided when you were invited to join.

I agree to the Mon General Hospital [Terms of Use and Privacy Policy](#).

Next, Create Your Account

Cancel

Be sure to create a username and password that you will remember and is secure as well.



Already have an account?

[Sign in.](#)

Secure health identity provided by:



Mon General Hospital uses *Cerner Health* to provide a secure username and password used to access your patient record information. Use this account to sign in whenever you see the *Cerner Health* logo.

Create an account

* Indicates a required field.

First name *

Last name *

Email address *

Re-enter email address *

Date of birth *

 / /

Date of birth must be entered as mm/dd/yyyy.

Gender *



After you have completed your set-up of username and password, accept the Cerner Health Terms of Use and Privacy Policy.

Username *

Password *

Passwords must be at least six (6) characters long.

Re-enter password *

Security question *

Security answer *

I agree to the [Cerner Health Terms of Use](#) and [Privacy Policy](#).

 **Create Account**

Cancel

Sign In Screen:



Email address or username

Password

[Forgot password?](#)

[Cancel](#)

Secure health identity provided by:



Mon General Hospital uses *Cerner Health* to provide a secure username and password used to access your patient record information. Use this account to sign in whenever you see the *Cerner Health* logo.

Portal Views

Depending on what type of device and browser you are using, you may see different formats of the portal.

Please be aware that despite whether or not the format is different, all formats contain the same information.



Mon General Health Record



Personal Health Record



Pay Bill



Our Doctors

PRODMSA ZZZTEST

Allergies

Strawberries,
No Known Medication Allergies, Dogs, Tape

Latest Results

Coagulation - General

PT
12.0 Second (High)
Feb 14, 2014

INR
1.2
Feb 14, 2014

Lipid Studies

Cholesterol
150 mg/dL
Feb 14, 2014

Triglyceride
150 mg/dL
Feb 14, 2014

HDL
50 mg/dL
Feb 14, 2014

LDL Calc
70 mg/dL
Feb 14, 2014

VLDL
30 mg/dL
Feb 14, 2014

LDL/HDL Ratio
1.4
Feb 14, 2014

[View Lab Results](#)


Welcome to *MyMonGen!*

MyMonGen is available to help you manage your care privately and securely when it's convenient for you! For individuals managing the care of a sick parent or child, MyMonGen gives you the support and access you need to make informed decisions about your loved one's care.

- View some lab results within two hours.
- View some radiology results within two weeks.
- See a summary of your medical information.
- View your Advance Directive in the Documents Section.
- Pay your bill online.
- Keep your own record by using the "Personal Health Record" feature.

Inside the Patient Portal,
you have access to the
following:

Header



- **Directs you to www.MonGeneral.com**
- **Easy Access to the Portal Homepage**
- **Displays the account you are signed into**
(By clicking the arrow by the user...)
 - **You can update Account Settings**
 - **Allows you to sign up for Notifications**
 - **View Patient Information**
 - **Provides Access Logs**
- **Easy Access to Sign Out of your Account**

My Information

You are able to view your personal information.

The information shown below is in the electronic medical record. If anything is incorrect, please replace the information in the appropriate boxes. Your request will be sent to us when you click Send below. Note that the incorrect information will continue to display until we enter your corrections, usually within two business days.

Personal Details

Name

zzztest, Stacey Portal

Date of birth

Jan. 1, 1980

Address

Street address 1

Street address 2

City

State

Postal code

Country

Phone Numbers

Home

Mobile

Email address

Insurance Information

Insurance plan name

Subscriber name

Member number

Group number

Responsible Party

Name

Phone

If you made changes to the information above, please click Send below to submit your request. Note that the incorrect information will continue to display until we enter your corrections, usually within two business days.

* indicates a required field.

To *

Comments

Access Log

This feature allows you to view the recent activity on your account.

Page 1 of 15 [Next](#)

What Accessed	When	By Whom
Viewed Lab Results	Jan. 9, 2014, 2:51 p.m.	Stacey Portal Zzztest
Viewed Lab Results	Jan. 9, 2014, 2:37 p.m.	Stacey Portal Zzztest
Viewed Allergies	Jan. 9, 2014, 2:37 p.m.	Stacey Portal Zzztest
Viewed Lab Results	Jan. 9, 2014, 12:21 p.m.	Stacey Portal Zzztest
Viewed Allergies	Jan. 9, 2014, 12:21 p.m.	Stacey Portal Zzztest
Viewed Lab Results	Jan. 8, 2014, 3 p.m.	Stacey Portal Zzztest
Viewed Medications	Jan. 8, 2014, 2:59 p.m.	Stacey Portal Zzztest

Navigation Bar



Provides you access to the following:

- **View Your Mon General Health Record**
- **Keep your own Personal Health Record**
- **Ability to Pay your Bill Online**
- **Complete Listing of Physicians**



Mon General Health Record



Health Profile

Results

Documents

Medications

Visit Summaries

Radiology

Mon General Health Record: Health Profile

The information provided below is in the electronic medical record. If you believe any data is incorrect, please notify the office.

Current Medications

[Learn More](#)

Active Medications

Glucophage XR 500 mg oral tablet, extended release

Ordered By: Test, Physician CPOE EV
Date Started On: Jan. 2, 2014

Dose: 2 Tab
Frequency: qDay
Route: PO

Immunizations

Immunizations

hepatitis B immune globulin

Date Received: Nov. 25, 2013

Current Allergies

Allergies
You can also view these on the homepage.

Keflex

Reactions: NAUSEA AND VOMITING

Pollen

Reactions: Itching of eye

Health Issues

Problem List

Diabetes

Date Identified: Jan. 1, 2013
Status: Active

Fibromyalgia syndrome

Date Identified: Jan. 1, 2013
Status: Active

***Please note: You will only see active items in this area. Procedures do not display in the portal.**

Results

You can view your Results in two places!

- **Portal Homepage**
- **Under your Mon General Health Record**

1.

Latest Results

Potassium Level 5.0 mmol/L
Dec. 31, 2013 Normal: 3.5 mmol/L - 5.1 mmol/L

Platelet Count 250 x10e3/microL
Dec. 31, 2013 Normal: 140 x10e3/microL - 450 x10e3/microL

[View All Lab Results](#)

2.



Health Profile

 **Results**

 Documents

 Medications

 Visit Summaries

 Radiology

Vital Sign Results

**** As of July 6, 2015 - You can now view some of your Vital Signs in the Latest Results section on the homepage or under the Mon General Health Record, under Results.**

Vital Sign Results

[Systolic Blood Pressure](#) (view more)

140 mmHg

Date: Jun 05, 2015 07:30 a.m. EDT

Reference Range: 86 mmHg - 160 mmHg

[Diastolic Blood Pressure](#) (view more)

65 mmHg

Date: Jun 05, 2015 07:30 a.m. EDT

Reference Range: 50 mmHg - 90 mmHg

[Heart Rate](#) (view more)

96 bpm

Date: Jun 05, 2015 07:30 a.m. EDT

Reference Range: 50 bpm - 110 bpm

[Weight](#)

57.2 kg

Date: Jun 05, 2015 07:00 a.m. EDT

[Body Mass Index](#)

148.8 kg/m2

Date: Jun 05, 2015 07:00 a.m. EDT

If you click (view more) by the result, it will show you previous results as well.



Systolic Blood Pressure

140 mmHg

Date: Jun 05, 2015 07:30 a.m. EDT

Reference Range: 86 mmHg - 160 mmHg

133 mmHg

Date: Jun 05, 2015 07:15 a.m. EDT

Reference Range: 86 mmHg - 160 mmHg

139 mmHg

Date: Jun 05, 2015 07:00 a.m. EDT

Reference Range: 86 mmHg - 160 mmHg

**** Right now, these are the only vital signs you can see.**

**Lab Test Results
can be viewed 2
hours after their
completion!**

Lab Results

The information provided below reflects the information in the electronic medical record. If you believe any data is incorrect, please notify your Doctor's office. Please note that an asterisk (*) displayed in place of any lab values is for lab personnel only.

Start Date  End Date  Page size 25 

**If you want to
know more about
the lab test, click
"Learn More".**

[Learn More](#)

Platelet Count

Date: Dec. 31, 2013 10:09 a.m. EST

Result: 250 x10e3/microL
Normal: 140 x10e3/microL -
450 x10e3/microL

MPV

Date: Dec. 31, 2013 10:09 a.m. EST

Result: 11.0 fL (**High**)
Normal: 6.7 fL - 10.4 fL

**Alerts you when
your lab results
are HIGH or LOW!**

MCV

Date: Dec. 31, 2013 10:09 a.m. EST

Result: 80.0 fL
Normal: 79.0 fL - 100.0 fL

MCHC

Date: Dec. 31, 2013 10:09 a.m. EST

Result: 30.0 g/dL (**Low**)
Normal: 32.0 g/dL - 36.0 g/dL

Lab Results

**** Lab results are now displayed in groups to help identify which result goes with what type of testing.**

Hematology CBC/Diff

WBC [\(view more\)](#)

8.0 x10e3/microL

Date: Apr 13, 2015 07:30 a.m. EDT

Reference Range: 3.7 x10e3/microL - 10.5 x10e3/microL

RBC [\(view more\)](#)

6.00 x10e6/microL (High)

Date: Apr 13, 2015 07:30 a.m. EDT

Reference Range: 4.40 x10e6/microL - 5.70 x10e6/microL

Hgb [\(view more\)](#)

12.0 g/dL (Low)

Date: Apr 13, 2015 07:30 a.m. EDT

Reference Range: 13.1 g/dL - 17.3 g/dL

If you're looking through your lab results and only see your most recent result for a particular test – click “(view more)” and this will display previous results.

WBC

8.0 x10e3/microL

[▼ Show more info](#)

Date: Apr 13, 2015 07:30 a.m. EDT

Reference Range: 3.7 x10e3/microL - 10.5 x10e3/microL

4.0 x10e3/microL

[▼ Show more info](#)

Date: Feb 11, 2015 02:45 p.m. EST

Reference Range: 3.7 x10e3/microL - 10.5 x10e3/microL

Documents

View your most recent Discharge Summary from an inpatient stay as well as your ED Education Summary.



[InPatient Patient Summary](#)

Date Created: Jan 29, 2015

Download

Health Profile

Results

Documents

Medications

Visit Summaries

Radiology

**** As of March 2, 2015 - You can now view your Advance Directive in this section too! If this information is incorrect, please make sure to fill out a new form at your next hospital visit.**

[Advance Directive](#)

Date Created: Feb 12, 2015

Download

Medications

By clicking “Learn More”, you can find information on the medication you are currently taking.



 Health Profile

 Results

 Documents

 Medications

 Visit Summaries

 Radiology

[Learn More](#)

Glucophage XR 500 mg oral tablet, extended release

Dose: 2 Tab
Frequency: qDay
Route: PO

Ordered By: Test , Physician CPOE EV
Date Started On: Jan. 2, 2014

Claritin-D 24 Hour

Dose: 1 Tab
Route: PO

Date Started On: Nov. 25, 2013

Tylenol 325 mg oral tablet

Dose: 2 Tab
Frequency: q4hr
Route: PO

Date Started On: Nov. 25, 2013



Visit Summaries

View and Download your most recent Health Documents and/or Transmit these documents to a physician using their direct email address. (Must contact physician for direct email)



Health Record Summary

Download and share a summary of your medical record from your hospital's electronic health record (EHR). This record is often sent to physicians or specialists at a different hospital or service to give them a more complete understanding of your current health and health history.

[Record Summary](#)

Options ▾

Visit Care Summaries

Download and share a care summary that includes important current information as well as information about the care provided in that visit.

[xx Non-Patient](#)

Visit Date: Jun 12, 2014

Options ▾

[Inpatient](#)

Visit Date: May 29, 2014

Options ▾

Health Profile

Results

Documents

Medications

Visit Summaries

Radiology

If you click options, you'll get the choice to select Download or Send.

Options ▲

Download
Send

Radiology Results

This is a new feature as of August 1, 2014!

Rad Results can be viewed 2 weeks after their completion!

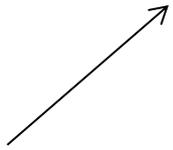


- Health Profile
- Results
- Documents
- Medications
- Visit Summaries
- Radiology**

Radiology

The information provided below is in the electronic medical record. If you believe any data is incorrect, please notify the office.

US Breast Biopsy Date Created: June 16, 2014	Download
US Carotid Unilat Lt Date Created: June 16, 2014	Download
US Breast Unilat or Bilat Date Created: June 16, 2014	Download
US Biophysical Fetal Profile Date Created: June 16, 2014	Download

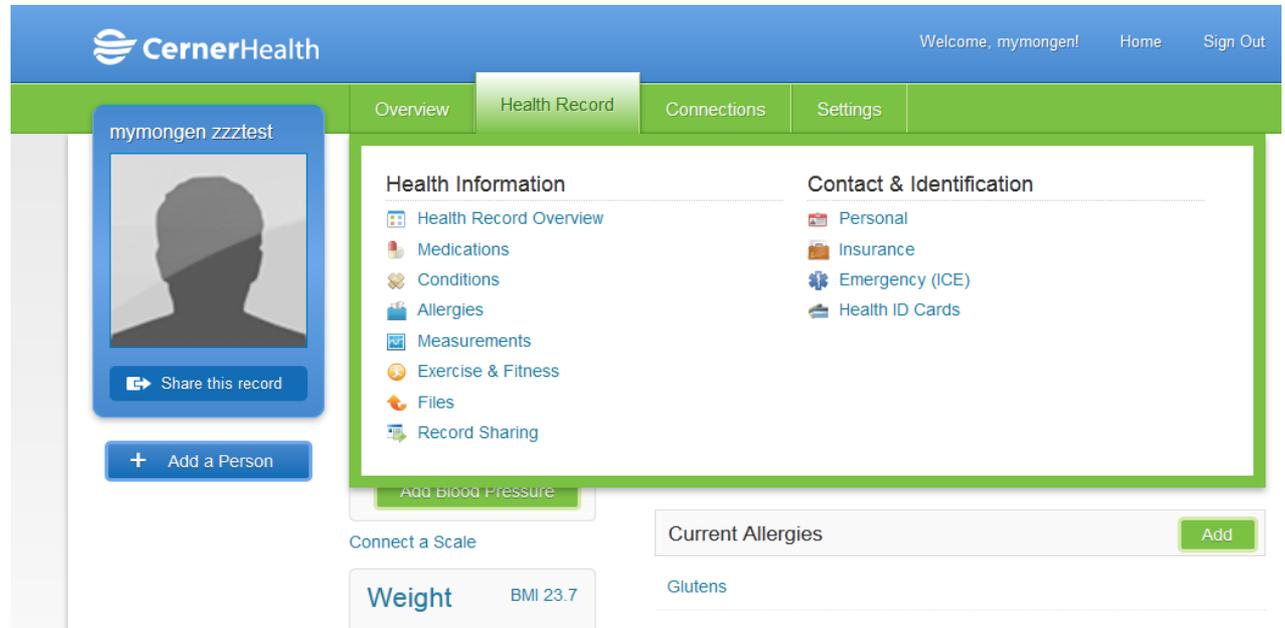


Personal Health Record (PHR)

The Personal Health Record allows you to keep track of your own health information such as:

- **Exercise/Fitness**
- **Measurements (weight, height)**
- **Conditions, Medications**
- **Personal Contact information IN CASE OF EMERGENCY (ICE)**

 Personal Health Record



The screenshot displays the CernerHealth Personal Health Record (PHR) interface. The top navigation bar includes the CernerHealth logo, the user name "Welcome, mymongen!", and links for "Home" and "Sign Out". Below the navigation bar, there are tabs for "Overview", "Health Record", "Connections", and "Settings". The "Health Record" tab is active, showing a profile card for "mymongen zzztest" with a silhouette and a "Share this record" button. The main content area is divided into two columns: "Health Information" and "Contact & Identification". The "Health Information" column lists various health data categories: Health Record Overview, Medications, Conditions, Allergies, Measurements, Exercise & Fitness, Files, and Record Sharing. The "Contact & Identification" column lists: Personal, Insurance, Emergency (ICE), and Health ID Cards. At the bottom, there are sections for "Add Blood Pressure", "Connect a Scale", "Weight" (with a BMI of 23.7), and "Current Allergies" (with "Glutens" listed and an "Add" button).

Personal Health Record Overview



Your Health Record

Use your health record to capture and share up-to-date health and health history information.

- Allergies
- Medications
- Conditions
- Body measurements
- Fitness
- Clinical documents

And more...



Connect your record

- Create a health record for your children or others whose health you manage
- Receive electronic copies of health care documents summarizing your doctor and hospital visits
- Connect scales, pedometers, glucometers and other devices to easily capture and track important health data



Your Health Identity

We've given you a Cerner Health ID that can be displayed on your mobile phone or printed as a card to carry with you. Use your Health ID to:

- Give first responders emergency access to vital health information
- Share information with doctors and hospitals
- Access *Cerner Health* kiosks to add and manage information

You might receive a *plastic card* from your employer. Any card can be used in an emergency or to access hospital and Health Partner services.

Personal Health Record - Connecting Health Tracking Device

Connection Successful!

Cerner Health and Fitbit.com are connected!



Connection Information

- You may have to wait up to 10 minutes for the information to appear in Cerner Health.
- Steps information stored by Fitbit.com will automatically be transferred over to Cerner Health.
- You can remove the connection at any time from the [Fitbit.com partner page](#).
- View other devices in the [Device Catalog](#).

Continue

Fitbit.com is now sharing the following information

- Steps

Available devices to connect your Personal Health Record for tracking



MyGlucoHealth® Bluetooth Glucometer

The MyGlucoHealth glucometer from Entra Health Systems is the first and only FDA-approved blood glucose meter to include Bluetooth connectivity. The glucometer delivers readings in 3 seconds, uses the smallest blood sample size (0.3µL), and automatically codes test strips.

[Connect Device](#)

Manufacturer

[Entra Health Systems](#)

Links

[Purchase from MyGlucoHealth](#)

Shared Information

[Blood Sugar](#)



Withings WiFi Body Scale

The first WiFi body scale connected to the Internet! Automatically records your weight, fat mass, and body mass index (BMI) which you can view in your Cerner Health record or via a Withings iPhone app. Supports up to eight users. Free lifetime support.

[Connect Device](#)

Manufacturer

[Withings](#)

Links

[Purchase from Withings](#)

[Purchase from Amazon](#)

Shared Information

[Weight](#)



Withings Smart Blood Pressure Monitor

The Smart Blood Pressure Monitor works with your iOS device (iPhone, iPad, iPod Touch) and the Withings app to provide immediate visibility to your blood pressure. When connected with Cerner Health, blood pressure results automatically upload to your Cerner Health record. Supports multiple users. Free lifetime support from Withings.

[Connect Device](#)

Manufacturer

[Withings](#)

Links

[Buy from Withings](#)

[Buy on Amazon](#)

Shared Information

[Blood Pressure](#)

Pay Your Bill Online

[Welcome to Mon General Hospital](#) » [Online Bill Pay - Mon General Hospital](#)

Online Bill Pay - Mon General Hospital

We gladly accept online payments of \$20.00 or more. Please call Patient Accounting at 304-598-1560 for payment options of less than \$20.00.

Payments processed after 6:00 pm ET will be posted with tomorrow's payments.

* Required Fields have a red star in front of them. Click underlined text for more information.

Patient Information

* Account Number:
No dashes, please

* Verify Account Number:
(type it in again, please)

* First Name:

* Last Name:

Payment / Card Holder Information

* First Name:

* Last Name:

* Email Address:

* Daytime Phone:

 - -

* Billing Address:

* Billing City:

* Billing State:

* Billing Zip:

* Card Type:

* Card Number:

* Security Code:

* Expiration Date:

 -

* Payment Amount:

Next

Cancel

Our Doctors

**This is a complete listing of our doctors.
Being by selecting a letter below...**

[Welcome to Mon General Hospital](#) » [Medical Staff](#) » [Find a Doctor](#)

Meet Our Medical Staff - Find a Doctor

We are proud of our facility and the quality care provided by our staff and physicians. For more than 80 years, Mon General has provided a wide range of technologies and services for inpatients and outpatients with acute and chronic health care needs.

Our experienced physicians, and the other health professionals who practice with them, are here to provide the individualized care and service that our patients expect.

Let us help you find a care provider to help you with your healthcare needs...

Search by Provider Last Name -- select Initial:

[A](#) [B](#) [C](#) [D](#) [E](#) [F](#) [G](#) [H](#) [I](#) [J](#) [K](#) [L](#) [M](#) [N](#) [O](#) [P](#) [Q](#) [R](#) [S](#) [T](#) [U](#) [V](#) [W](#) [X](#) [Y](#) [Z](#)

Or, by any or all of these selections:

Provider Name - in full or in part:

Gender:

-No Preference - ▾

Specialty:

- No Preference - ▾

Search

Specialty Focus

Our Hospitalist Team is here for you around the clock!



The hospitalists at Mon General Hospital are a team of health care providers specifically trained to monitor and treat patients during their hospital stays.

[Learn more...](#)

Footer

** Security is Important!

Never give your username or password to anyone!
Always log out of your account after each visit!
[View the Access Log.](#)

Questions about MyMonGen?

Visit the [FAQ](#) section.
Watch the [Getting Started](#) slideshow.
Contact Cerner Support at 1 (877) 621-8014.

Any Health Related Questions?

Check out our [Health Library!](#)

- **Security**
 - **Never share user credentials**
 - **Always log out**
 - **View Access Log**
- **MyMonGen Questions**
 - **Directs you to our FAQ section**
 - **Directs you to this slideshow**
 - **Call Cerner Support**
- **Health Related Questions**
 - **Visit our Health Library**

We hope you find that *MyMonGen* helps you
to easily look up and manage your
health information!

BETTER. TOGETHER.